



PENINSULA CLEAN ENERGY

COUNTY OF SAN MATEO
OFFICE OF SUSTAINABILITY
455 COUNTY CTR FL 4
REDWOOD CITY, CA 94063-1663

**Your electricity service
changed recently
— for the better!
Find out how.**

We've been shouting from the rooftops—

Peninsula Clean Energy (PCE) is now San Mateo County's official electricity provider offering **cleaner electricity at lower rates.**

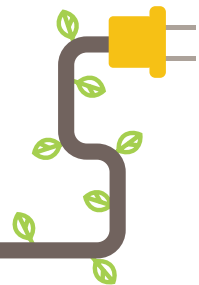
**您的電力服務最近發生變動
——變得更好了！
了解詳情。**

**Su servicio eléctrico cambió
recientemente — ¡mejoró!
Entérese cómo.**

Hemos estado gritando a los cuatro vientos—

Peninsula Clean Energy (PCE) pronto será el suministrador oficial de electricidad del Condado de San Mateo y ofrecerá electricidad **más limpia con tarifas más bajas.**





You're now getting cleaner energy at lower rates!

Peninsula Clean Energy is here to serve YOU. With your local council members in charge, what you want really matters. If that's cleaner electricity (at least 50% renewable, compared to PG&E's 30%), lower rates, and control that stays with you instead of private stockholders, we've got it covered! You were automatically enrolled in our ECOplus program in April, which provides you with cleaner energy at lower rates than PG&E. You can opt out within the first year without penalty.

[Find out more at PeninsulaCleanEnergy.com](https://www.PeninsulaCleanEnergy.com)

Ahora tiene una voz para escoger su electricidad.

Peninsula Clean Energy está aquí para servirle a USTED. Con los miembros de su consejo local a cargo, lo que usted quiere es realmente importante. ¡Si se trata de electricidad más limpia (por lo menos 50% renovable, comparada con el 30% de PG&E), tarifas más bajas y tener siempre el control en lugar de los accionistas particulares, lo tenemos cubierto! No tiene que hacer nada, usted será inscrito automáticamente en PCE y puede optar por salirse dentro del primer año sin ningún recargo. En abril usted fue inscrito automáticamente en nuestro programa ECOplus, que le ofrece energía más limpia con tarifas más bajas que PG&E. Puede optar por salirse durante el primer año sin ninguna sanción.

[Infórmese más en es.PeninsulaCleanEnergy.com](https://www.PeninsulaCleanEnergy.com)

您現在可以做主選擇您的電力來源。

半島清潔能源在此為您服務。在您地方政府議員的監督之下，您想要的才是我們關切的事。如果您要的是更清潔的電力（可再生能源比例至少佔50%，比起PG&E的30%），更低廉的費率，以及自己而非私人股東握有主控權，那麼我們全都能滿足您的要求！您不需經過額外手續，就會被自動登記參加PCE，並且可在第一年内選擇退出，不會有罰金。您在四月時被自動登記參加我們的ECOplus計劃，該計劃以低於PG&E的費率提供您更清潔的能源。您可在第一年内選擇退出，不會有罰金。

[詳情請瀏覽zh.PeninsulaCleanEnergy.com](https://www.PeninsulaCleanEnergy.com)

Terms & Conditions of Service

RATES

Peninsula Clean Energy (PCE) electric generation rates are managed with the intention of providing cleaner electricity at competitive rates. Any changes to rates will be adopted at duly noticed public meetings of the Peninsula Clean Energy Board. Changes to PG&E or PCE rates will impact cost comparisons between PCE and PG&E. PG&E charges PCE customers a monthly Power Charge Indifference Adjustment (PCIA) and Franchise Fee Surcharge. PCE has already accounted for these additional charges in calculating rates. View PCE rates and PG&E cost comparisons online or call (866) 966-0110 for more information. These rates and cost comparisons may change over time. Financial assistance programs like CARE (California Alternative Rates for Energy), FERA (Federal Electric Rate Assistance) and Medical Baseline Allowance remain the same with PCE. If you are enrolled in any of these programs with PG&E, those programs will continue to apply to you as a PCE customer.

BILLING

You will receive a single monthly bill from PG&E that includes PCE's electric generation charges. PCE's electric generation charge replaces PG&E's electric generation charge. PCE's charge is not a duplicate charge or extra fee. PG&E will continue to charge you for electric delivery services. If you opt out of PCE, PG&E will resume charging you for electric generation.

ENROLLMENT

Peninsula Clean Energy is the default electricity provider in the County of San Mateo. Accounts within PCE's service area, with the exception of accounts within the Town of Portola Valley, are automatically enrolled with PCE's ECOplus renewable energy service unless the account holder chooses to opt out or chooses to sign up for ECO100 100% renewable energy. Accounts within the Town of Portola Valley, are automatically enrolled with PCE's ECO100 unless the account holder chooses to opt out or sign up for ECOplus. Account holders may request to opt out at any time. Portola Valley accounts who wish to sign up for ECOplus and all other accounts who wish to

sign up for ECO100 can call (866) 966-0110 or visit [PeninsulaCleanEnergy.com](https://www.PeninsulaCleanEnergy.com). Please have your PG&E account information on hand to process your request.

OPT OUT

You may request to opt out of PCE at any time by calling (866) 966-0110. Please have your PG&E account information on hand to process your request. There is no fee to opt out before your PCE service starts or within 60 days after your PCE service starts. After that time, there is a one-time administrative fee (\$5 residential and \$25 commercial); however PCE is waiving this fee for the first year of a customer's enrollment with PCE. Please be advised that if you do opt out and return to PG&E, you will not have the option to return to PCE for a full year and will be subject to PG&E's terms and conditions of service. For information on PG&E's terms and conditions visit [pge.com/cca](https://www.pge.com/cca). Accounts will be transferred on the day the electric meter is read and cannot be transferred during the middle of a billing cycle. Opt out requests received at least 5 days prior to a customer's meter read date will be processed for that meter read date; all other opt out requests will be processed on the subsequent meter read date. Customers who opt out or otherwise stop receiving service from PCE will be charged for all PCE electricity used before ending PCE electric service. To opt out, please call PCE or visit [PeninsulaCleanEnergy.com](https://www.PeninsulaCleanEnergy.com). Have your electric bill handy so that we can help you.

FAILURE TO PAY

Peninsula Clean Energy may transfer your account to PG&E upon 14 calendar days' written notice if you fail to pay your bill. If your service is transferred, you will be required to pay the termination fee described above.

CUSTOMER PRIVACY POLICY

Peninsula Clean Energy's policy on Customer Confidentiality can be found at www.PeninsulaCleanEnergy.com/customer-confidentiality or by calling (866) 966-0110.

Lea nuestros términos y condiciones en línea en: [es.PeninsulaCleanEnergy.com/condiciones](https://www.PeninsulaCleanEnergy.com/condiciones)
En以下網頁閱讀我們的條款與條件: [zh.PeninsulaCleanEnergy.com](https://www.PeninsulaCleanEnergy.com)/服務條款