UNDERSTANDING YOUR PG&E BILL WHEN ENROLLED IN PCE’S ECOPLUS

The following pages present an annotated sample PG&E bill for a customer enrolled in Peninsula Clean Energy’s ECOplus program. To compare a PCE ECOplus bill to what a standard PG&E bill would have been, do the following:

1) On page 3 of the bill, in the section labeled Details of PG&E Electric Delivery Charges you will find a line labeled Generation Credit with an amount deducted from the bill. In this sample bill, that amount is $35.83. This is the amount PG&E would have charged for their 30% renewable energy generation service.

2) The cost of Peninsula Clean Energy’s power is shown on page 1 of the bill, in a line entitled Peninsula Clean Energy Electric Generation Charges in the amount of $25.33 for 50% renewable energy generation service.

3) The additional fees that PCE customers pay appear both on page 2 and page 3 of the bill as Power Charge Indifference Adjustment and Franchise Fee Surcharge on page 3 or PCIA and Taxes and Other on page 2. The total of those fees is $8.60 + $0.23 = $8.83.

4) This customer, buying 50% renewable energy from PCE ECOplus, is paying $33.93 ($25.33 + $8.60) for generation service, while the same service from PG&E for 30% renewable energy would have been $35.83.
Account Number
This is where you will find your existing PG&E account number.

Electric Delivery Charges
This is PG&E’s charge for the delivery of electricity to your home or business. It includes transmission, distribution, and a variety of other fees explained in Point 5 (page 2 of your Sample Bill). It does NOT include generation charges if you’re a PCE customer.

This rate will not change if you’re a PCE customer.

PCE Electric Charges
This is PCE’s charge for generating the cost of electricity that powers your home or business. This charge replaces what PG&E would otherwise charge. These charges are detailed on Page 4 of your Sample Bill.

Total Amount Due
The total amount due includes ALL of your fees for PG&E gas services and electric delivery, and PCE electric generation services. You should remit the total amount due on your bill to PG&E, as indicated.
Your Tier Usage

<table>
<thead>
<tr>
<th>Date</th>
<th>Tier 1 Allowance</th>
<th>Tier 2 Usage</th>
<th>Service Franchise Fee Surcharge</th>
<th>Generation Credit</th>
<th>Tier 1 Usage</th>
<th>Tier 1 Rate</th>
<th>PCIA</th>
<th>DWR Bond Charge</th>
<th>Distribution</th>
<th>Transmission</th>
<th>Total PG&amp;E Electric Delivery Charges</th>
</tr>
</thead>
<tbody>
<tr>
<td>11/09/16</td>
<td>327.00 kWh</td>
<td>43.000000 kWh</td>
<td>$0.23</td>
<td>-35.83</td>
<td>$60.01</td>
<td>$0.18353</td>
<td>8.60</td>
<td>1.99</td>
<td>31.77</td>
<td>1.99</td>
<td>$43.45</td>
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</tbody>
</table>

**Rules and rates**

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rates and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch, 105 California Street, Suite 2100, San Francisco, CA 94111, or (800) 440-0714 or (415) 703-2562 (TDD/TTY).

To avoid having service turned off while you wait for a CPUC decision, enclose a deposit check payable to the CPUC for the disputed amount and a description of the dispute. The CPUC will only accept deposits for matters that relate directly to billing accuracy. If it is not possible for you to pay your deposit, you must advise us as soon as possible and pay your bill as soon as possible, according to your agreement with us and the CPUC. However, you must continue to pay your current charges to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for reduced rates under PG&E’s CARE program or other special programs and agencies may be available to assist you. You may qualify for assistance from local utility service providers through PG&E’s Energy Savings Assistance Program which is an energy efficiency program for income-qualified residential customers.

**Important definitions**

Rotating usage block: an electric charge without advance notice, due to operational conditions.

Tier 1/2 allowance: Small residential customers (0-1,317 kWh) allowance - a Tier 1/2 allowance is a reduction in your monthly bill. Your Tier 1/2 allowance is based on an average price and encourages conservation. Your Tier 1 allowance is assigned based on the climate where you live, the season and your household size.

As you use more energy, you pay more for usage.

**Power Charge Indifference Adjustment**

This fee is required by PG&E of all PCE customers. It is intended to ensure that customers who switch to PCE pay for energy that PG&E procured on their behalf, prior to their switch.

**Franchise Fee Surcharge**

This fee is collected by PG&E to pay for the right to use public streets to run gas and electric service.

**Generation Credit**

This is the amount PG&E would have charged for their 30% renewable energy generation service.

**Total PG&E Electric Delivery Charges**

This is the sum of PG&E’s charges for electric delivery, which matches the charge on the summary page of your bill (page 1 on your Sample Bill).
Details of PENINSULA CLEAN ENERGY Electric Generation Charges
11/09/2016 - 12/09/2016 (31 billing days)
Service For: 1234 ROAD STREET
Service Agreement ID: 0123456789 ESP Customer Number: 0123456789

Rate Schedule: E-1
GENERATION - TOTAL 370.000000 kWh @ $0.06815 $25.22
NET CHARGES 25.22
Energy Surcharge 0.11

Total PENINSULA CLEAN ENERGY Electric Generation Charges $25.33

Energy Surcharge
This fee is collected on behalf of the California Energy Commission. It was previously included in PG&E’s fees.

Rate Schedule
This is your current rate schedule. More information on rates can be found at PeninsulaCleanEnergy.com/rates.

Total PCE Electric Generation Charges
This is the sum of all electric generation services from PCE.

PG&E no longer bills you for their electric generation. See item 6 on page 3.