

PRICE, TERMS, AND CONDITIONS


Peninsula Clean Energy's ECO100 option is Green-e Energy certified, and meets the environmental and consumer-protection standards set forth by the nonprofit Center for Resource Solutions. Learn more at www.green-e.org.

Company:	Peninsula Clean Energy
Whom should I contact for more information?	Peninsula Clean Energy 2075 Woodside Road Redwood City, CA 94061 www.PeninsulaCleanEnergy.com info@peninsulacleanenergy.com (866) 966-0110
What is the contract length?	The agreement to buy this product is on a month to month basis and can be cancelled (opt out) at any time. Opt out requests received at least 5 days prior to a customer's meter read date will be processed for that meter read date; all other opt out requests will be processed on the subsequent meter read date.
How much will ECO100 cost?	ECO100 will cost a surcharge of \$.01 per kWh above ECOplus for all kWh usage during a billing period. The ECO100 surcharge will appear as a line item charge on the Peninsula Clean Energy Electric Generation portion of a customer's PG&E bill.
Will my rates change over time?	ECO100 rates may be subject to change over time. Should it be deemed necessary to increase or decrease the surcharge for ECO100 such change will be adopted at a duly noticed public meeting of the Peninsula Clean Energy Board. Peninsula Clean Energy also notifies all customers in writing annually in June regarding rates.
What are the enrollment options?	When enrolled, ECO100 will represent 100% of a customer's monthly consumed electricity.
What other fees might I be charged?	PCE customers will be responsible for paying all applicable local, state, and federal taxes and charges for electricity, including utility user's tax where applicable. Customers will also be responsible for paying PG&E Franchise Fee surcharge and Power Charge Indifference Adjustment. Customers choosing to completely opt out of Peninsula Clean Energy generation service (ECO100 and default ECOplus) will be charged a one-time administrative fee (\$5 residential and \$25 commercial); however, PCE is waiving this fee for the first year of a customer's enrollment with PCE. Peninsula Clean Energy may transfer your account to PG&E upon 14 calendar days' written notice if you fail to pay your bill. If your service is transferred, you will be required to pay the opt out fees described above.
How will I be billed?	You will receive a single monthly bill from PG&E that includes PCE's electric generation charges. PCE's electric generation charge replaces PG&E's electric generation charge. PCE's charge is not a duplicate charge or extra fee. PG&E will continue to charge you for electric delivery services. If you opt out of PCE, PG&E will resume charging you for electric generation.
Can I cancel my participation?	A customer enrolled in ECO100 may, at any time, at no cost or penalty opt down to Peninsula Clean Energy's default product (ECOplus). Requests received at least 5 days prior to a customer's meter read date will be processed for that meter read date; all other opt out requests will be processed on the subsequent meter read date.
If I want to terminate this agreement/contract, what is the early termination fee?	To terminate ECO100 service call 1-(866) 966-0110. There is no fee or penalty to terminate ECO100. Those that terminate will be returned to Peninsula Clean Energy's default product mix (ECOplus) at no cost. Requests received at least 5 days prior to a customer's meter read date will be processed for that meter read date; all other opt out requests will be processed on the subsequent meter read date. Customers choosing to completely opt out of Peninsula Clean Energy generation service (ECO100 and default ECOplus) will be charged \$5 for residential accounts and \$25 for commercial accounts. PCE is waiving this fee for the first year of a customer's enrollment with PCE.