

#### Peninsula Clean Energy Board of Directors Meeting

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July 28, 2022



- Call to Order / Roll Call
- Public Comment (for items not on the Agenda)
- Action to set the Agenda and Approve Consent Items 1-6
  - Consent Public Comment
- Regular Agenda
- Adjournment

Peninsula Clean Energy



#### Chair Report (Discussion) July 28, 2022

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## **CEO** Report (Discussion)

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July 28, 2022



# Welcome to Kristina Alagar Cordero, our new CFO, who started on Monday, July 25



Peninsula Clean Energy



- Joe Ficalora, new Electric Vehicles Associate Programs Manager starting August 22
- Jeff Wright, new Power Resources Manager starting August 31

 Moya Enright, new Senior Renewable Energy Analyst starting September 1

#### **Open Positions**

Regulatory Compliance Analyst

Human Resources Manager
 (offer made and verbally accepted)

**O Director of Power Resources** 

**o Strategic Accounts Manager** 



Peninsula Clean Energy

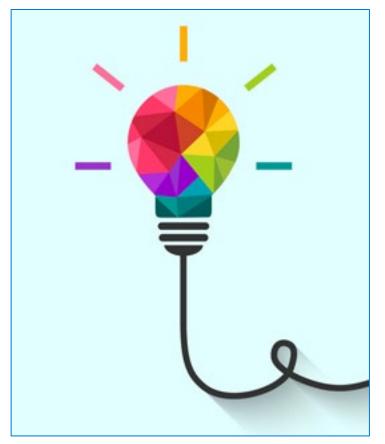
#### **Presentations to City Councils**

Starting update presentations to all city councils on what's happening with PCE:

- June 21 Half Moon Bay
- July 25 Daly City

Planned:

- August 15 Burlingame
- September 13 Millbrae
- October 5 Brisbane
- October 12 Hillsborough



#### **Legislative Activities Update**

Legislature has been on recess during July

#### **Upcoming Meetings**

- Executive Committee: • August 8 at 10:00 a.m. (Zoom)
- Citizens Advisory Committee: August 11 at 6:30 p.m. (Zoom)
- Special Audit and Finance Committee: • August 15 at 8:30 a.m. (Zoom)
- Board of Directors: • August 25 at 6:30 p.m. (Zoom)





## CAC Report (Discussion)

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July 28, 2022



### Diversity, Equity, Accessibility, and Inclusion (DEAI) Key Survey and Interview Takeaways

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Board of Directors Meeting July 28, 2022

## Diversity, Equity, Accessibility, & Inclusion (DEAI)

Board of Directors July 28, 2022





#### Agenda

#### **1. DEAI Foundation to PCE's Mission**

#### 2. DEAI Project Tasks

- Organizational Needs Assessment
  - Survey Results
  - Interview Themes
- Legislation & Regulatory Analysis
- DEAI Policy & Workshops
- Organizational Policy Documents
- Action Plan

#### **3. Next Steps**



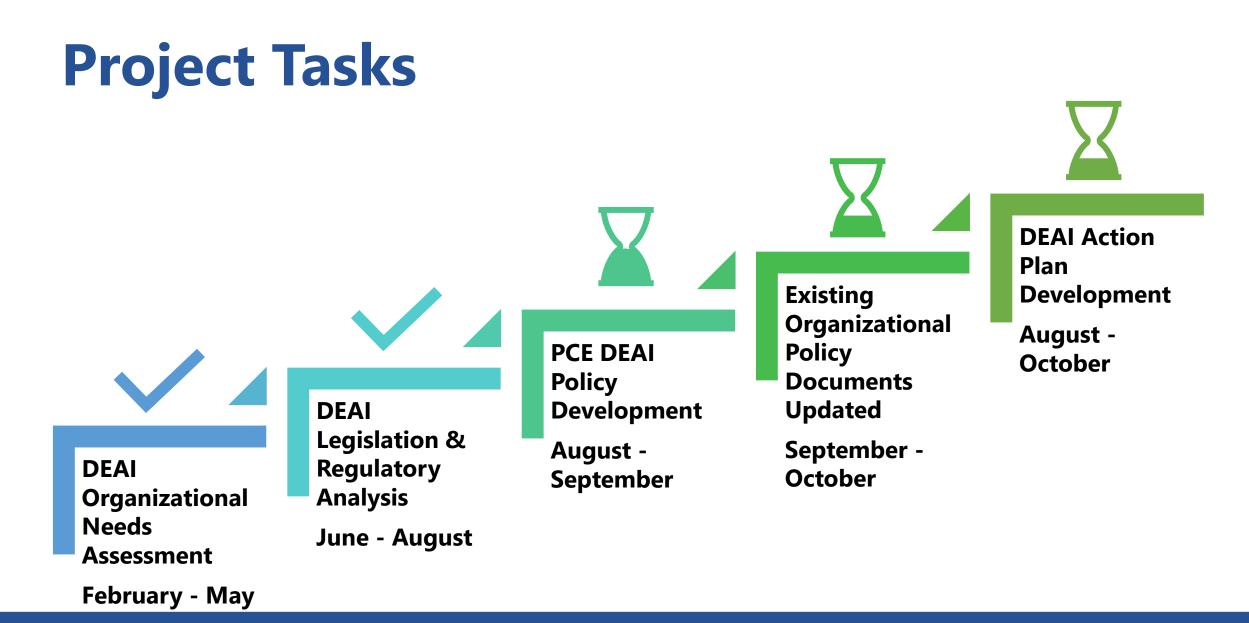
DEAI Foundation to PCE's Strategic Plan & Mission **Statement** 

#### Community Marketing, **Financial Organizational** Power **Public Policy Outreach**, & Energy Resources **Stewardship Excellence Customer Care Programs** Secure Strongly Implement Develop a **Employ sound** Ensure sufficient, lowadvocate for robust energy strong brand fiscal strategies organizational public policies reputation that cost. clean programs that to promote excellence by that support reduce drives long-term sources of adhering to Peninsula Clean electricity that greenhouse gas participation in organizational sustainable achieve Energy's emissions, align Peninsula Clean sustainability business Peninsula Clean Organizational energy supply Energy's practices and Energy's and demand, Priorities programs while fostering a priorities while and provide ensuring workplace ensuring benefits to culture of customer reliability and community satisfaction innovation, stakeholder meeting diversity, regulatory transparency, groups mandates and integrity

#### Foundation: Diversity, Equity, Accessibility, and Inclusion

#### **Mission Statement**

To reduce greenhouse gas emissions by expanding access to sustainable and affordable energy solutions.



### Surveys

- GCAP conducted 2 surveys between February & March 2022
  - Number of Internal Submits: 34
  - Number of External Submits: 117
- Key observations were presented to the Citizens Advisory Committee (CAC) on May 12<sup>th</sup>
- Survey identified that PCE is ready to develop and implement DEAI measures to improve organizational excellence

Surveys provide a powerful insight into DEAI effectiveness within an organization.

#### Interviews

- GCAP completed 13 virtual interviews between April – May 2022
  - Number of Internal Interviews: 5
  - Number of External Interviews: 8
- Survey observations used for interviews
- These are the interview themes that resulted:
  - DEAI Readiness
  - Talent Management/Human Resources
  - Leadership
  - Communication & Outreach
  - Vendor Management (Procurement)

DEAI interviews delve deeper into an individual's specific experiences with PCE.

## **Legislation & Regulatory Analysis**

- GCAP completed the review and analysis of the following legislation and regulations:
  - Prop 209 "Civil Rights Initiative" in the California Constitution
    - Prohibits race and gender preferential contracting measures
  - GO 156 & SB 255 Supplier Diversity Program for the CPUC
  - PCE Solicitation Documents Request for Proposals, Request for Offers
- Input from PCE staff (Prop 209, GO 156, Annual Report to CPUC)
- Draft report has been completed and submitted to PCE
  - Provide recommendations to update and revise solicitation documents and supplier diversity practices

## **DEAI Policy**

- Integrates elements from CAC's draft policy & references PCE's Policy 10
- Updates to include insights from surveys, interviews, and industry best practices
- Communicates PCE's business priorities to internal and external stakeholders
- Stakeholder workshops being planned to review and receive feedback



### DEAI Policy Workshops

- In August, PCE will be hosting 3 virtual workshops for the following groups:
  - CAC
  - PCE staff
  - DEAI Subcommittee
- Output
  - Finalize policy
  - Gain alignment and support for the new DEAI policy for Board adoption in September

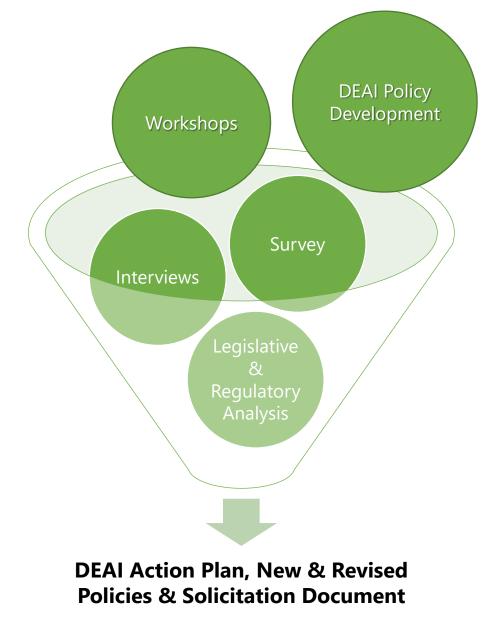
### Organizational Policy Documents

- Initial DEAI review completed for:
  - ✓ Employee Handbook
  - ✓ Strategic Plan
  - ✓ Ethical Vendor Policy (#9)
  - ✓ Inclusive & Sustainable Workforce Policy (#10)
- Next Steps:
  - ✓ Recommend DEAI enhancements
  - ✓ Update relevant policies and key documents



### **DEAI Action Plan**

- Develop a "roadmap" to implement DEAI initiatives within PCE's organization
- Aligns all DEAI assessment deliverables (e.g., survey, interviews, etc.) into cohesive plan
- Goals & recommendations will include the following:
  - Actions
  - Description/Outcomes
  - Timeline
  - Metrics



Conduct Workshops & Finalize DEAI Policy

**August - September** 

**Complete DEAI Action Plan** 

August - October

Update Relevant PCE Policies and Documents

**September - October** 

Present DEAI Assessment to Board October - December

### Next Steps





# THANK YOU



Prepared by **GCAP** SERVICES

## Appendix



- Interview Themes
- Survey Details to Key Observations

#### **1. DEAI Readiness**

- PCE is ready to support and implement DEAI organizational change
- Employees open and receptive to DEAI; top management less so
- Good support from BOD and CAC

#### 2. Talent Management/Human Resources

- Recruitment:
  - Need a dedicated TM/HR function
  - o Staff needs to reflect diversity of markets served
  - Recruit from minority institutions and low-income communities
- Employee Retention:
  - Need to improve retaining diverse employees
- Education:
  - o DEAI specific training needed
- Esprit de Corps:
  - Need company social gatherings
  - More opportunities for employees to communicate concerns/issues

### Interview Themes

#### 3. Leadership

- Greater diversity needed on CAC and in PCE top management
- PCE Top Management receptive to DEAI initiatives but need more training/coaching on DEAI
- Need better transparency with PCE sharing information with BOD and CAC. Get CAC involved earlier with issues

#### 4. Communication & Outreach

- Need more staff engagement and visibility with CBOs and local communities go out and listen to the local communities and interview them
- Ensure community input before program design and implementation
- Need to improve awareness and communication of PCE programs especially with low income and non-English speaking groups
- Explore additional communication channels like TV and radio
- PCE materials need to be translated into different languages

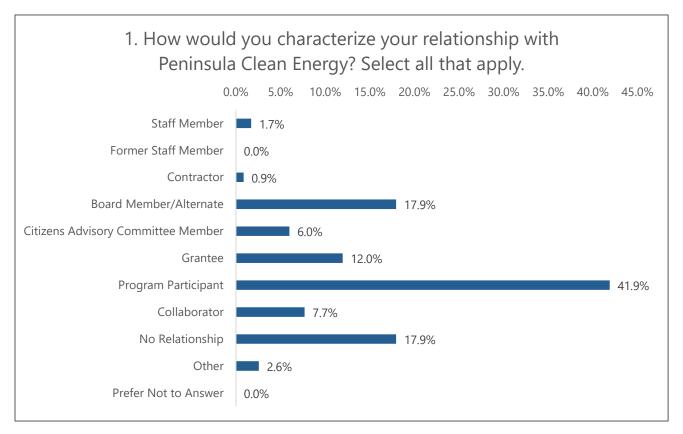
#### 5. Vendor Management (Procurement)

- Review union preference policy and wording to ensure best practices and compatibility with DEAI procurement goals
- Better feedback needed
- More procurement opportunities for women & minorities

#### Interview Themes

#### **External – Demographic Key Observation**

Key Observation 1 At 41.9%, a large number of responses came from Program Participants. The next largest groups were Board Members and survey takers who had no relationship with PCE –each representing 17.9% of survey takers.



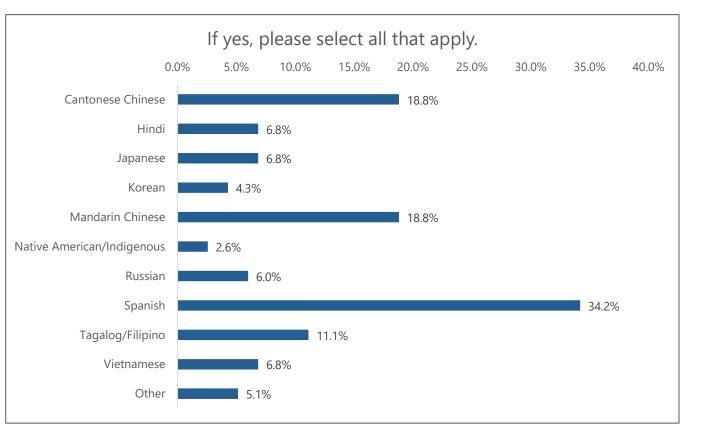
### **External – Demographic Key Observation**

43% served communities with limited English-speaking households. Key **Observation** 2. Do you serve communities or constituents that are Limited-English-speaking households where no one 14 years old or older speaks English or does not speak English very well? 43% 57% ■ Yes ■ No

31

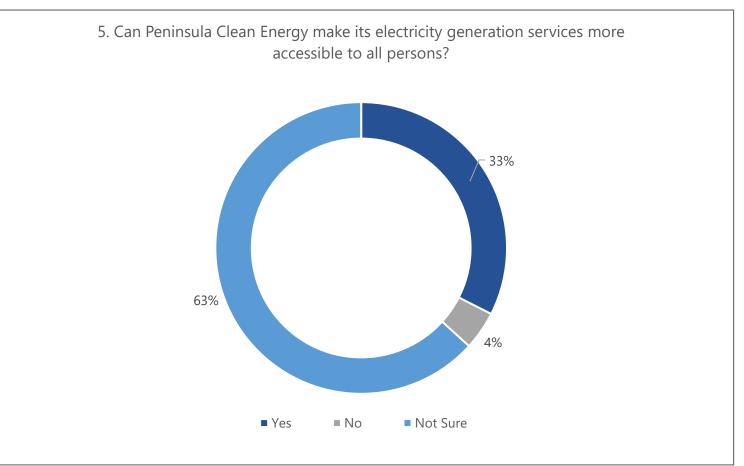
#### **External – Demographic Key Observation**

Key Observation Although Spanish was the most commonly spoken language outside of English (making up 34.2% of non-English languages), Cantonese Chinese and Mandarin Chinese each made up 18.8% of non-English languages spoken, resulting in 37.6% combined.





33% feel PCE can make its electricity generation services more accessible to all persons. (Question 5)



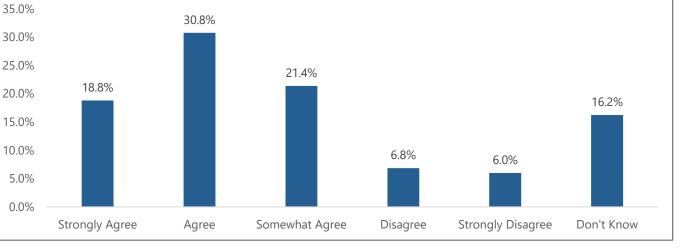
Key Observation

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12.8% disagree or strongly disagree that Peninsula Clean Energy programs such as the:

- HOME UPGRADE
   PROGRAM
- USED EV REBATE PROGRAM
- E-BIKES FOR EVERYONE
- HEAT PUMP WATER HEATER
   REBATES
   2
- SOLAR & BATTERY REBATES are accessible to all its customers. (Question 6) Of this 12.8%, 40% were Board Members, and 73% served communities with Limited-English-speaking households.

6. Peninsula Clean Energy programs such as the HOME UPGRADE PROGRAM, USED EV REBATE PROGRAM, E-BIKES FOR EVERYONE, HEAT PUMP WATER HEATER REBATES, and SOLAR and BATTERY REBATES are accessible to all its customers.

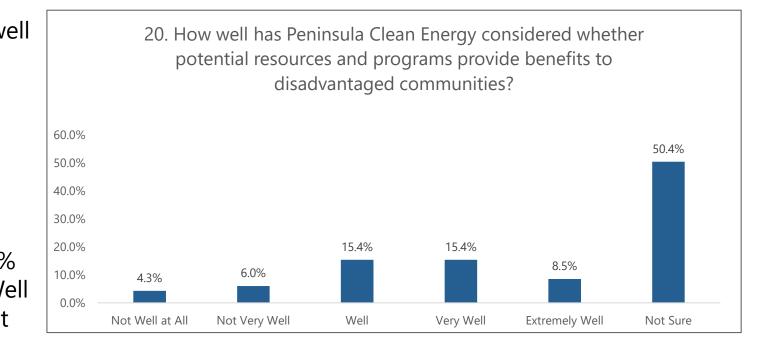


When asked "How well has Peninsula Clean Energy considered whether potential resources and programs provide benefits to disadvantaged communities?" 10.3% selected Not Very Well and Not Very Well at All. (Question 20)

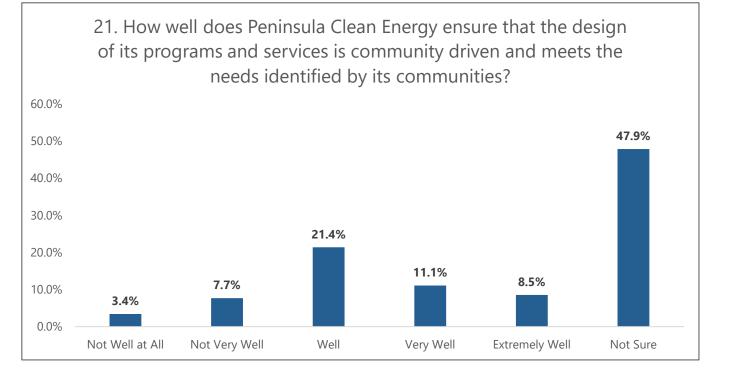
Key

**Observation** 

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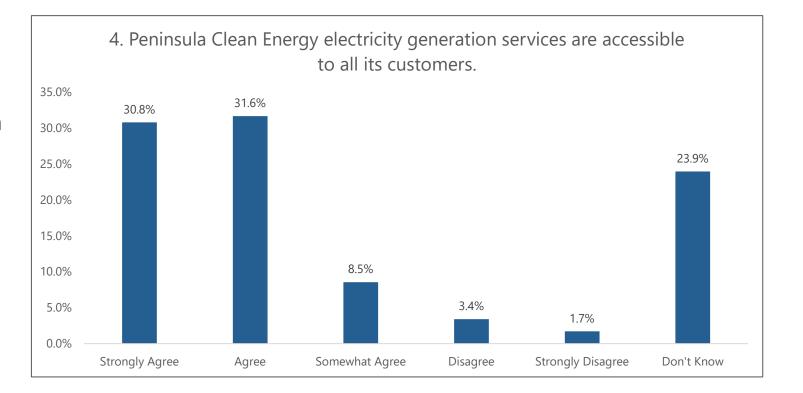


Key Observation When asked "How well does Peninsula Clean Energy ensure that the design of its programs and services is community driven and meets the needs identified by its communities?" 11.1% selected Not Very Well and Not Very Well at All. (Question 21)



# External – Accessibility of Services Key Observation (Favorable)

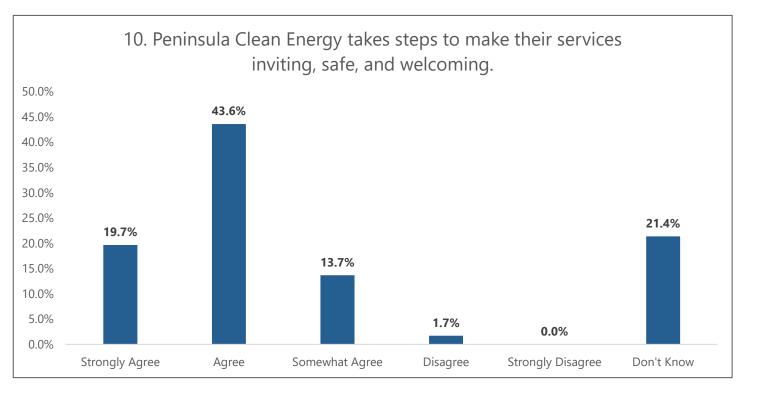
Key Observation 8 62.4% of external stakeholders surveyed feel Electricity generation services are accessible to all. (Question 4)



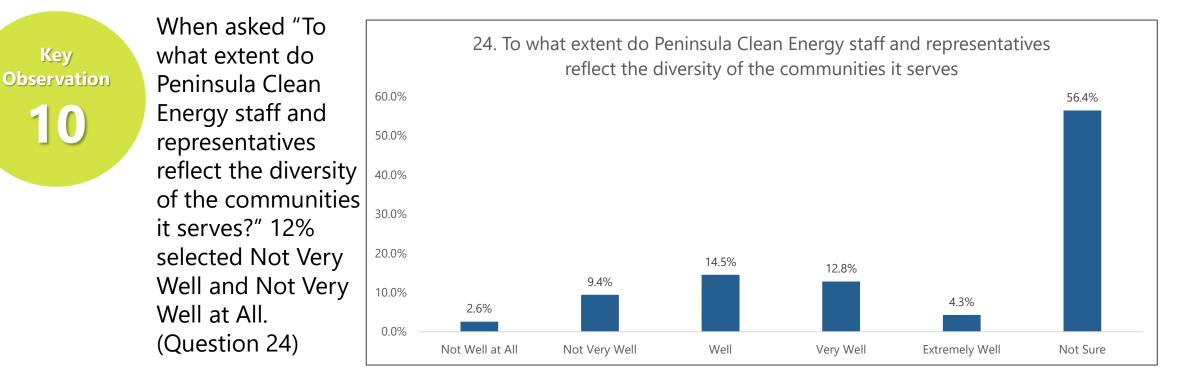
# External – Accessibility of Services Key Observation (Favorable)



63.3% of external stakeholders surveyed feel PCE takes steps to make services inviting and safe. (Question 10)



# **External – Peninsula Clean Energy DEAI** (Area of Opportunity)

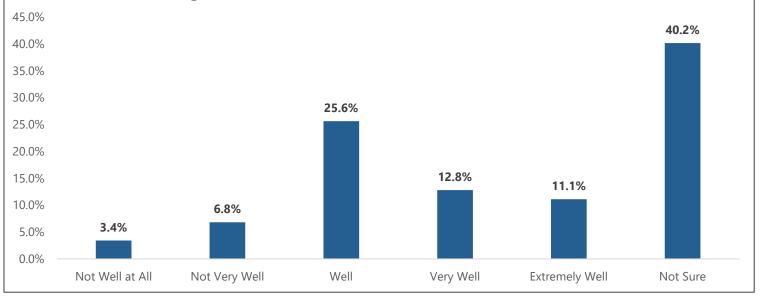


# **External – Peninsula Clean Energy DEAI** (Area of Opportunity)

Key Observation 11

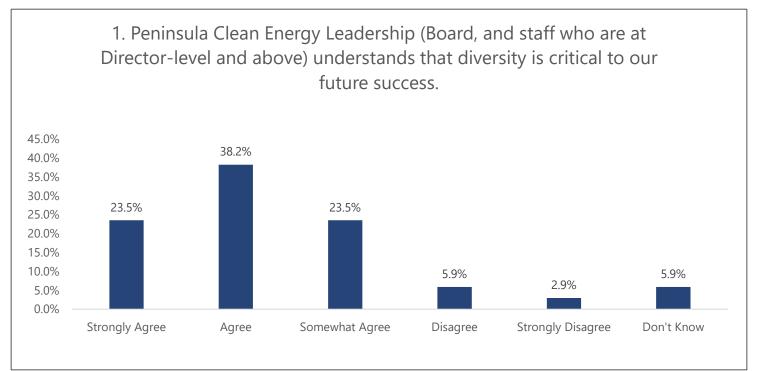
When asked "To what extent does Peninsula Clean Energy provide clear and transparent information, assessments, and reporting on the topics of greatest interest to the communities it serves?" 10.2% selected Not Very Well and Not Very Well at All. (Question 25)

25. To what extent does Peninsula Clean Energy provide clear and transparent information, assessments, and reporting on the topics of greatest interest to the communities it serves?



# Internal – Management Key Observation (Favorable)

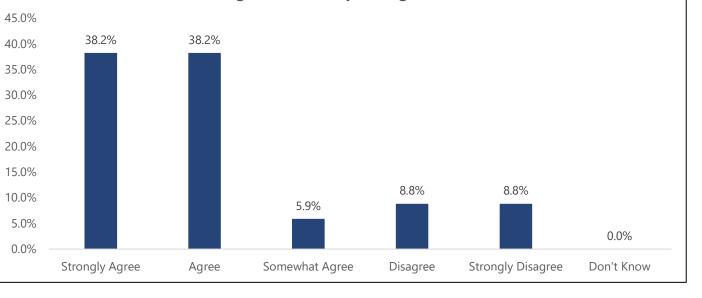
Key Observation 61.7% agree or strongly agree that Peninsula Clean Energy Leadership (Board, and staff who are at Director-level and above) understands that diversity is critical to our future success. (Question 1)



# Internal – Management Key Observation (Favorable)

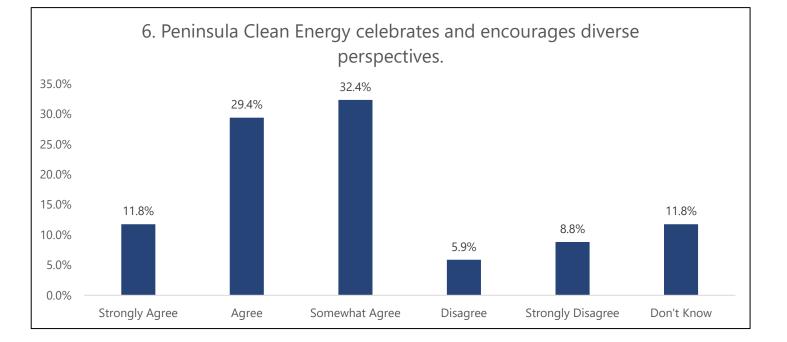
Key Observation 76.4% agree or strongly agree that Peninsula Clean **Energy Leadership** provides opportunities for them to grow and advance in their career and at Peninsula Clean Energy regardless of their background. (Question 7)

7. Peninsula Clean Energy Leadership (Board, and staff who are at Director-level and above) provides opportunities for me to grow and advance in my career and at Peninsula Clean Energy regardless of my background.



# Internal – Management Key Observation (Area of Opportunity)

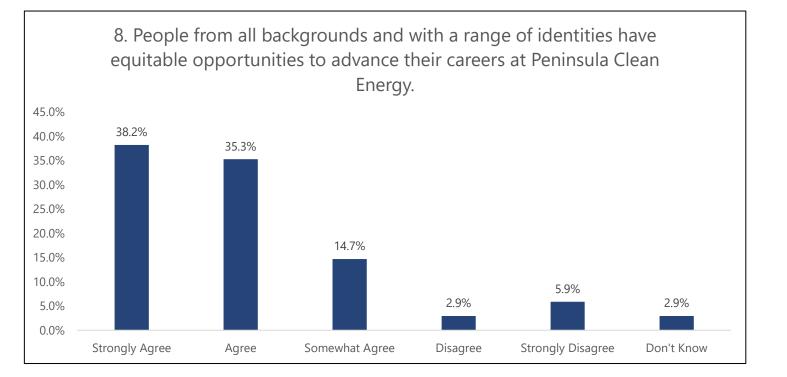
Key Observation 14.7% disagree or strongly disagree that Peninsula Clean Energy celebrates and encourages diverse perspectives. (Question 6)



# Internal – Peninsula Clean Energy DEAI Key Observation (Favorable)

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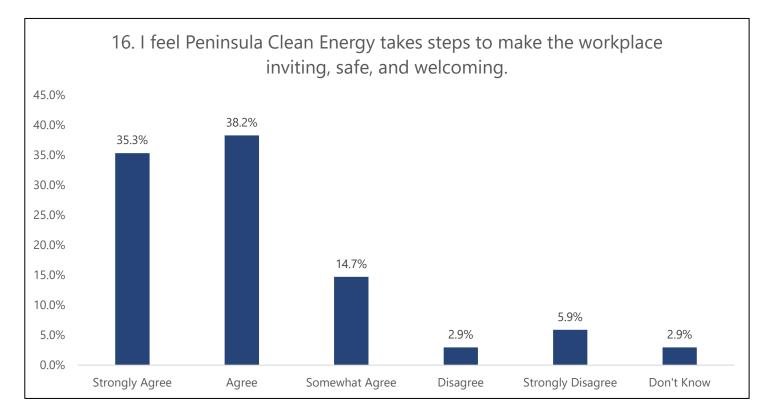
73.5% agree or strongly agree that people from all backgrounds and with a range of identities have equitable opportunities to advance their careers at Peninsula Clean Energy. (Question 8)



# Internal – Peninsula Clean Energy DEAI Key Observation (Favorable)



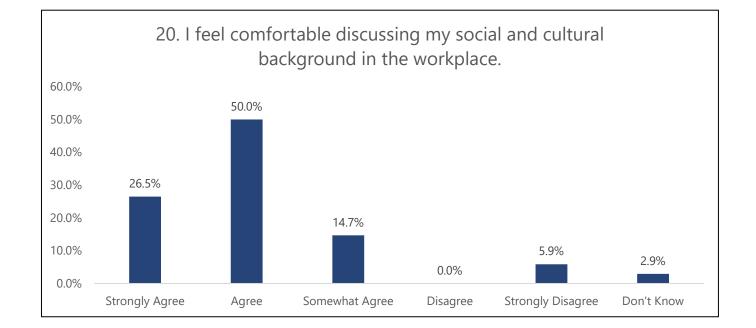
73.5% agree or strongly agree that they feel Peninsula Clean Energy takes steps to make the workplace inviting, safe, and welcoming. (Question 16)



# Internal – Peninsula Clean Energy DEAI Key Observation (Favorable)

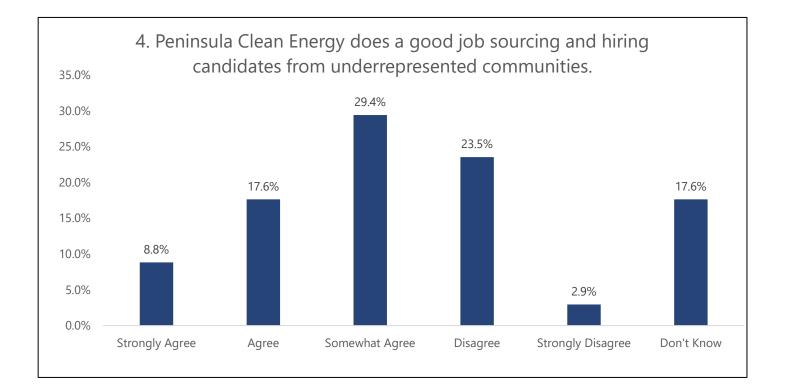
Key Observation 6 6 76.5% strong they fe comfo discus social backgr workp

76.5% agree or strongly agree that they feel comfortable discussing their social and cultural background in the workplace. (Question 20)



## **Internal – Hiring Key Observation** (*Area of Opportunity*)

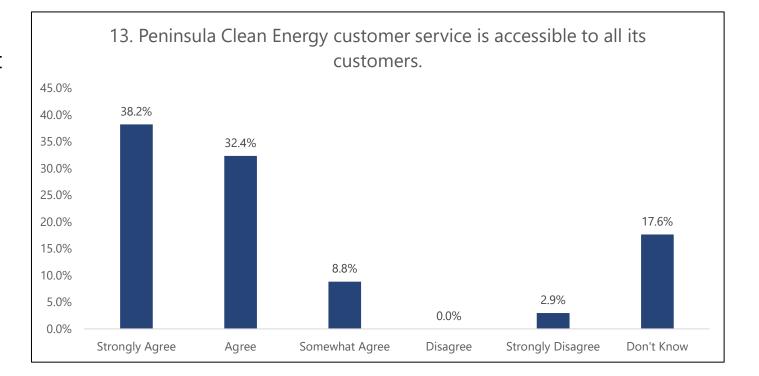
Key Observation 7 26.4% disagree or strongly disagree that Peninsula Clean Energy does a good job sourcing and hiring candidates from underrepresente d communities. (Question 4)



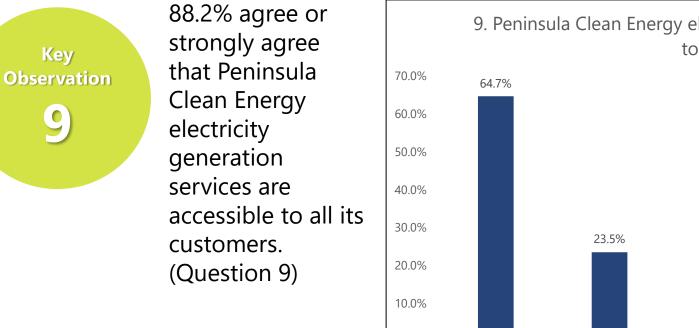
# Internal – Customer Accessibility Key Observation (Favorable)

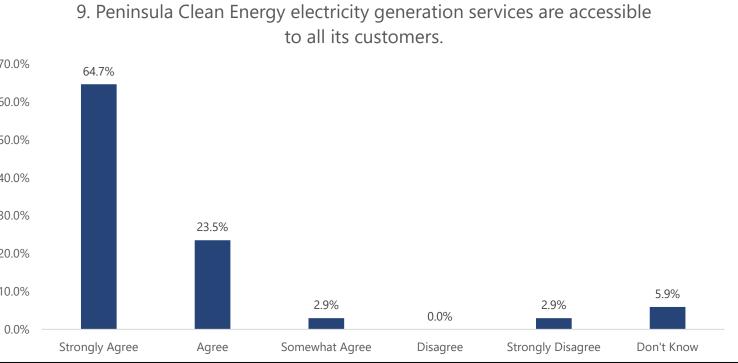


70.6% agree or strongly agree that Peninsula Clean Energy customer service is accessible to all its customers. (Question 13)



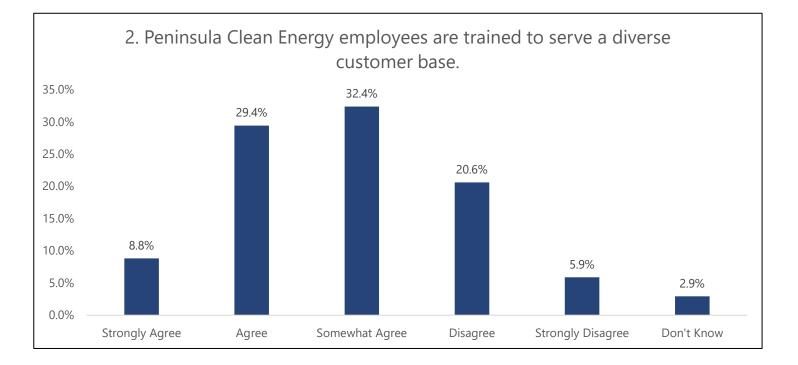
# Internal – Customer Accessibility Key Observation (Favorable)





# Internal – Customer Accessibility Key Observation (Area of Opportunity)

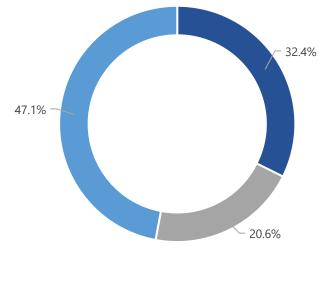
Key Observation 10 26.5% disagree or strongly disagree that Peninsula Clean Energy employees are trained to serve a diverse customer base. (Question 2)



# Internal – Customer Accessibility Key Observation (Area of Opportunity)



32.4% think Peninsula Clean Energy can make its electricity generation services more accessible to all persons. (Question 10) 10. Can Peninsula Clean Energy make its electricity generation services more accessible to all persons?



■ Yes ■ No ■ Not Sure

# Internal – Customer Accessibility Key Observation (Area of Opportunity)

Key Observation

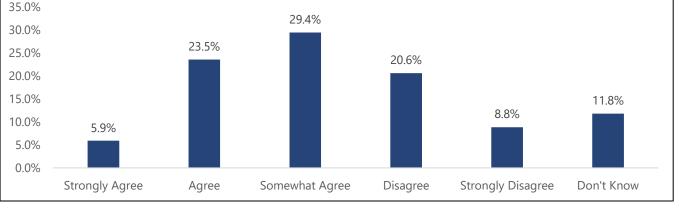
12

29.4% disagree or strongly disagree that Peninsula Clean Energy programs such as the:

- HOME UPGRADE PROGRAM,
- USED EV REBATE
   PROGRAM
- E-BIKES FOR EVERYONE
- HEAT PUMP WATER
   HEATER REBATES
- SOLAR & BATTERY REBATES

are accessible to all its customers. (Question 11)

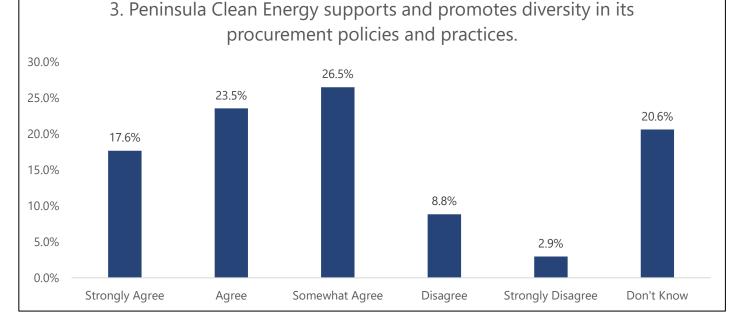
11. Peninsula Clean Energy programs such as the HOME UPGRADE PROGRAM, USED EV REBATE PROGRAM, E-BIKES FOR EVERYONE, HEAT PUMP WATER HEATER REBATES, and SOLAR and BATTERY REBATES are accessible to all its customers.



#### Internal – Procurement Key Observation (Area of Opportunity)

Key Observation **13**  •

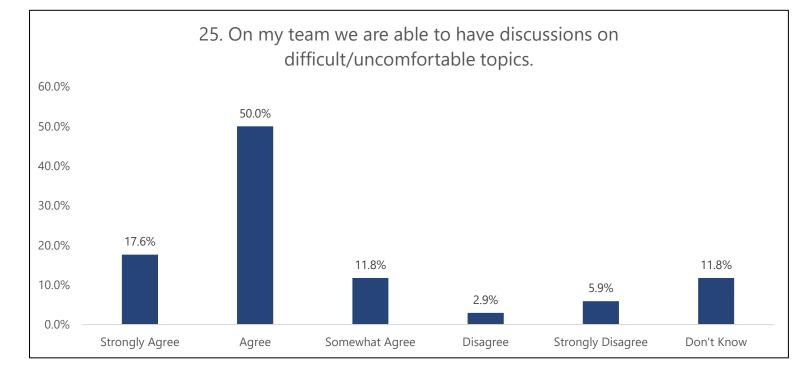
- Less than half (41.1%) agree or strongly agree that Peninsula Clean Energy supports and promotes diversity in its procurement policies and practices.
- 11.7% disagree or strongly disagree that Peninsula Clean Energy supports and promotes diversity in its procurement policies and practices. (Question 3)



#### Internal – Psychological Safety Key Observation (Favorable)



67.6% agree or strongly agree that on their team they are able to have discussions on difficult/uncomf ortable topics. (Question 25)

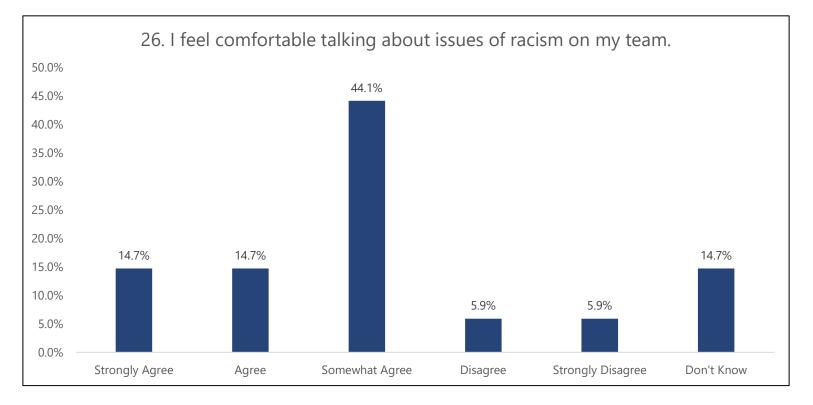


#### Internal – Psychological Safety Key Observation (Area of Opportunity)

Key Observation 15 20% have experienced unwelcomed comments or conduct at Peninsula Clean Energy that they felt were offensive, embarrassing, or hurtful. (Question 22) 22. Have you experienced any unwelcomed comments or conduct at Peninsula Clean Energy that you felt was offensive, embarrassing, or hurtful (e.g., inappropriate jokes, slurs, rumors, hurtful gossip, isolating behaviors)? 9% 20% Yes ■ No Not Sure 71%

#### Internal – Psychological Safety Key Observation (Area of Opportunity)

Key Observation 16 11.8% disagree or strongly disagree that they feel comfortable talking about issues of racism on their team. (Question 26)



## Survey and Interview Key Takeaways

Survey and interview timeframe: February – May, 2022 Number of surveys received (internal and external):151 Number of in-depth interviews: 13

#### Human Resources, Staffing, Recruitment

- 1. Opportunity to improve the diversity of PCE staff, particularly at the leadership level, to better reflect the diversity of the communities PCE serves; includes efforts to source candidates from underrepresented communities.
- 2. Identified need for a dedicated talent management and human resources function
- 3. Employees, Board members, and Committee members could benefit from DEAI- focused training

## Survey and Interview Key Takeaways (cont.)

**Programs, Services, Communication, and Outreach** 

- 1. Accessibility of PCE programs could be improved to provide easier and better access to all customer segments
- 2. Opportunity to improve awareness and communication re: PCE's energy programs, especially among low-income and non-English speaking groups
- 3. PCE materials should be translated into different languages to improve accessibility
- 4. Consider exploring additional communications channels (e.g. TV and radio) to better reach target populations

## Survey and Interview Key Takeaways (cont.)

#### Management

- 1. Internal stakeholders (staff and former staff) believe that PCE's leadership provides opportunities for them to grow and advance in their career with PCE regardless of their background
- 2. PCE could improve on celebrating and encouraging diverse perspectives and understanding among staff
- 3. PCE top management is receptive to DEAI initiatives, but needs more training and coaching on the topic

## Survey and Interview Key Takeaways (cont.)

#### **Procurement, Vendor Management**

1. Consider ways to promote diversity and the involvement of women and minorityowned businesses in PCE's supply chain

#### **Psychological Safety and Company Culture**

- 1. Employees largely agree that on their teams they can have discussions regarding difficult and uncomfortable topics
- 2. A few employees have experienced unwelcome comments or conduct at PCE that was offensive, embarrassing, or hurtful
- 3. DEAI-specific training could be utilized to improve company culture around diversity



#### 11. Approval of CC Power Renewable Resources from Ormat Nevada Inc. and Open Mountain Energy

Chelsea Keys Senior Manager, Power Resources

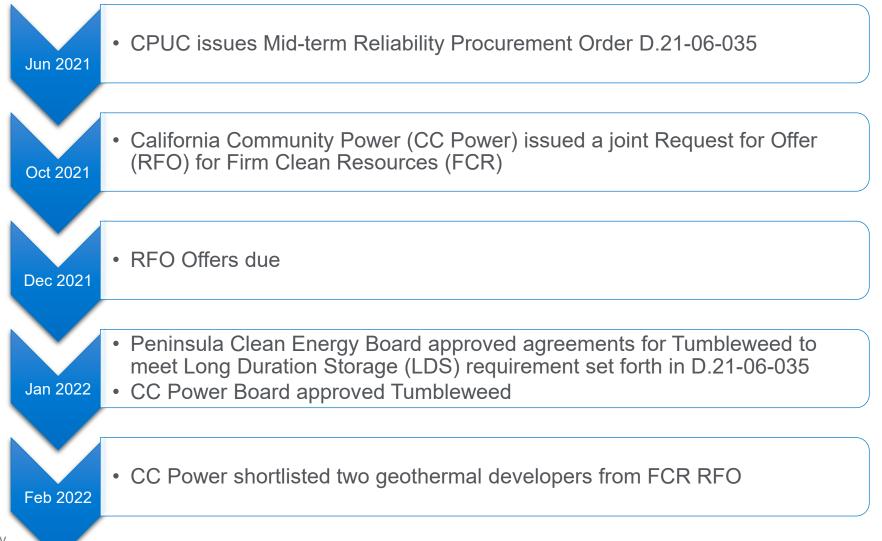
#### Recommendation

Resolution Delegating Authority to the Chief Executive Officer to Execute Necessary Agreements with California Community Power and Participating Community Choice Aggregators for Renewable Resources from Ormat Nevada Inc. and Open Mountain Energy, LLC

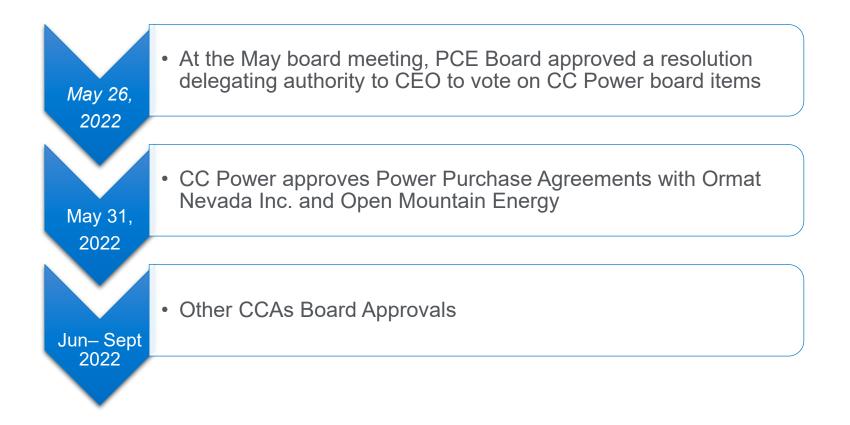
### Agenda

- 1. Background
- 2. FCR Need Mid-term Reliability Procurement Mandate
- 3. RFO Results Summary
- 4. Contract Structure
- 5. Geothermal Projects
- 6. Recommendation

### **RFO Background and Timeline**



### **RFO Background and Timeline**





#### FCR Need – Mid-term Reliability Procurement Mandate

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## Mid-Term Reliability Decision (2023 – 2026)

- <u>D.21-06-035</u> adopted by CPUC on June 24, 2021, to address midterm reliability needs
- LSEs required to collectively procure 11,500 MW of new resources
- Allocated to LSEs by load share
- Resources must be zero-emission or RPS eligible (no fossil resources)
- 4,500 MW of obligation subject to specific category requirements (next slide)

## Peninsula Clean Energy Allocation

#### **Procurement Obligation in NQC<sup>1</sup> MW for Peninsula Clean Energy by Category and Year**

Procurement Category	2023	2024	2025	2026	Total
Zero-emissions generation, generation paired with storage, or demand response resources <sup>2</sup>	-	-	47	-	47
Firm zero-emitting resources <sup>3</sup>	-	-	-	19	19
Long-duration storage resources <sup>3, 4</sup>	-	-	-	19	19
Remaining New Capacity Required	-	-	-	-	132
Total Annual Net Qualifying Capacity (NQC) Requirements	38	113	28	38	217

- 1. Obligation is in NQC MW (not nameplate) and subject to ELCC factor
- 2. Zero-emissions resources required to replace Diablo Canyon must be procured by 2025 but may occur in any of the years 2023-2025; therefore, the columns do not add to the total.
- 3. Firm zero-emitting resources generating resources w/ at least 80% capacity factor with no use restrictions or weather dependencies
  - Qualifying resources include geothermal, biomass, and biogas

## Effective Load Carrying Capacity Factors

- Requirements are based on Net Qualifying Capacity
- CPUC released an <u>ELCC study</u> in September 2021 to provide guidance on converting facility nameplate to Net Qualifying Capacity ("NQC)
- Geothermal resources have project specific characteristics that make them susceptible to temperature based de-rates during the summer net peak conditions
  - CPUC suggested using 5-10 pm forecasted output in September (peak reliability need hours)
- We used the 8760 generation portfolios for the geothermal resources to calculate peak availability during 5-10 pm in September and estimate 82 – 87% NQC
- Each MW of nameplate capacity = .82-.87 MW NQC

	Nameplate Equivalent (rounded to nearest whole MW)
19 MW	23 MW



# RFO Results Summary

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#### **RFO Results and Shortlist**

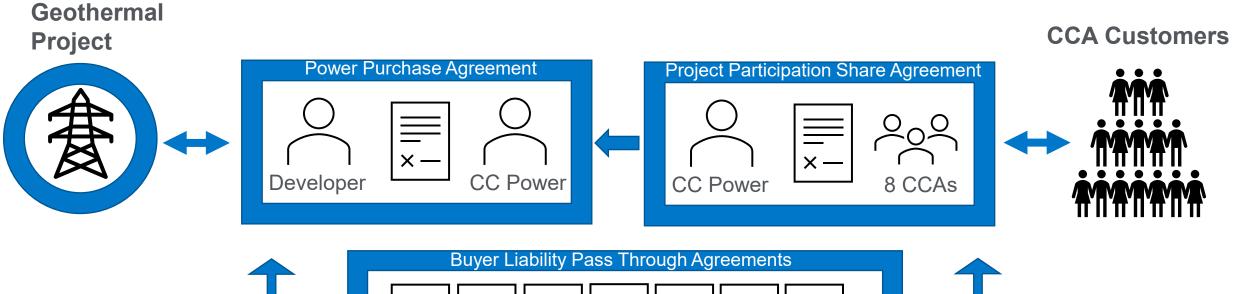
- CC Power received offers from 6 developers and 16 projects. Only 4 of the projects were located in California.
  - Most geothermal capacity in California has been developed
  - $_{\odot}\,$  For resources to meet FCR, they must be "new" resources
- CC Power ran an analytics model and conducted interviews
  - $_{\odot}\,$  Evaluation was based on:
    - Conforming to FCR MTR requirements
    - $_{\odot}$  Lowest price / higher on the economic evaluation scale
    - Satisfying workforce and environment requirements
    - Appropriate delivery term (20 years)
- CC Power shortlisted projects from two developers: 1 project from Open Mountain Energy LLC (OME) and a portfolio of projects from Ormat Nevada, Inc. (Ormat)

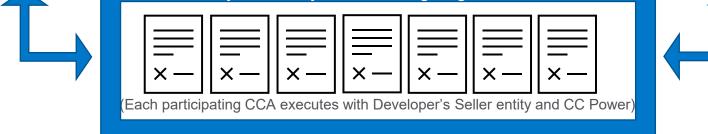


# Contract Structure

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## **Overall Structure**





## Agreements with CC Power – Credit / Collateral

- Buyer's Liability Pass Through Agreement (BLPTA)
  - Executed by CCA, Developer and CC Power
  - Each CCA guarantees payment performance of CC Power under PPA
  - No LCs or cash collateral required
- Project Participation Agreement
  - 25% step-up cap Each CCA commits to take up to 25% additional capacity if another CCA defaults
  - 3 months payment obligation posting per CCA to CC Power





# **Geothermal Projects**

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### Open Mountain Energy Fish Lake Project

• Seller – Fish Lake Geothermal, LLC

Developer – Open Mountain Energy,

Technology – Incremental Geothermal
Project size – 13 MW
Product – Energy, PCC1, RA, Ancillary
Services

Location – Esmeralda County, Nevada COD – June 1, 2024

- Price Fixed \$/MWh, no escalation
- Term 20 years
- Scheduling Coordinator Seller

### Ormat Portfolio of Projects

tal Geothermal cilities in NV and CA with a min 125 MW , RA, Ancillary Services tions in Nevada and California with project, as early as 2024 o escalation

- Seller

### **Ormat Portfolio of Projects**

Portfolio approach:

- Ormat to offer Facilities as they become available up to 125 MW
- CC Power may accept or reject within 3 months if CC Power members have been unable to obtain IC, or we have the option of extending the COD day for day until we are able to obtain IC, until September 30, 2027
- Facilities that are accepted become part of the portfolio

Penilsua Eacilityris rejected the min required offer amount is reduced by a commensurate volume

## **Import Capability Issues**

- Projects not in the CAISO need import capability (IC) into California to count as Resource Adequacy, a requirement for the FCR procurement mandate
- All projects, with the exception of one, will require IC
- CC Power is not an LSE so each CCA must obtain IC on its own
- For Open Mountain, we have two to three delivery point options, one of which has ample IC
- For Ormat, we have the option, but not the obligation to reject projects, should we not be able to secure IC at the delivery point for a specific project

## Workforce

- The Nevada projects are required to either a) pay NV prevailing wages to workers or b) apply to the <u>Renewable Tax Abatement</u> program (RETA) which requires -
  - 50% of workforce be NV residents, Pay workforce no less than <u>175% of</u> <u>statewide annual avg wages</u>, and provide health insurance that satisfies RETA req.
- For Ormat, who may develop project(s) in Imperial Valley, CA will be required to provide either a) PLA or b) CA prevailing wages
- If a PLA is not executed, both developers have agreed to comply with an audit to demonstrate proof that prevailing wages are paid through a certified payroll system

## Environmental

- Evaluated geospatial footprint of each project and found no impact to any federal, state, local, or other conservation designations or planning efforts
- Projects are not located in areas identified as not suitable for renewable development by Renewable Energy Transmission Initiative (RETI)
- Sellers must meet obtain and maintain all permits required by the appropriate governing authority/authorities
- Developers will attest to not using forced labor in their supply chain

# Summary of PCE Project Allocations

### PCE share of geothermal contracts/meeting FCR needs

	CPUC Capacity Obligation MW NQC	Nameplate Capacity Obligation MW	Ormat Entitlement Share	Ormat Allocation <u>Minimum</u> MW	Ormat Allocation <u>Maximum</u> MW	Entitlement	Fish Lake Allocation MW	Remaining Obligation w/ Ormat <u>Min</u> MW	Remaining Obligation w/ Ormat <u>Max</u> MW
PCE	19.00	23.00	17.1%	10.94	21.38	17.8%	2.31	9.74	-0.69

# Participating Member CCAs

OME









OME

SAN IOSE VV CLEAN ENERG) A Program of the City of San José





VALLEY



	ССА	Nameplate	Step-up	Nameplate	Step-up	Nameplate	Step-up
	3CE	2.42	0.60	22.38	5.59	24.79	6.20
	CPSF	1.89	0.47	17.38	4.34	19.26	4.82
	PCE	2.31	0.58	21.38	5.34	23.69	5.92
	RCEA	0.36	0.09	4.00	1.00	4.36	1.09
	SJCE	2.26	0.57	24.50	6.13	26.76	6.69
	SVCE	1.82	0.46	16.75	4.19	18.57	4.64
	SCPA	1.52	0.38	14.00	3.50	15.52	3.88
	VCE	0.42	0.10	4.63	1.16	5.04	1.26
Peninsula		13.00	3.25	125.00	31.25	138.00	34.50

## Recommendation

Resolution Delegating Authority to the Chief Executive Officer to Execute Necessary Agreements with California Community Power and Participating Community Choice Aggregators for Renewable Resources from Ormat Nevada Inc. and Open Mountain Energy, LLC

### 1. Ormat Nevada Inc.

- Project Participation Share Agreement
- Buyer's Liability Pass Through Agreement (BLPTA)
- $_{\odot}\,$  Delivery term of 20 years starting on or about June 1, 2024
- Dollar authority not to exceed \$405,000,000

### 2. Open Mountain Energy, LLC

- Project Participation Share Agreement
- Buyer's Liability Pass Through Agreement (BLPTA)
- $_{\odot}\,$  Delivery term of 20 years starting on or about April 1, 2024
- Dollar authority not to exceed \$41,000,000



## Update on Awareness/Perception, Electrification Messaging

Market Research Findings KJ Janowski Director of Marketing and Community Relations July 28, 2022

# **Key Performance Indicators**

#### Marketing & Community Relations – Metrics at FY End

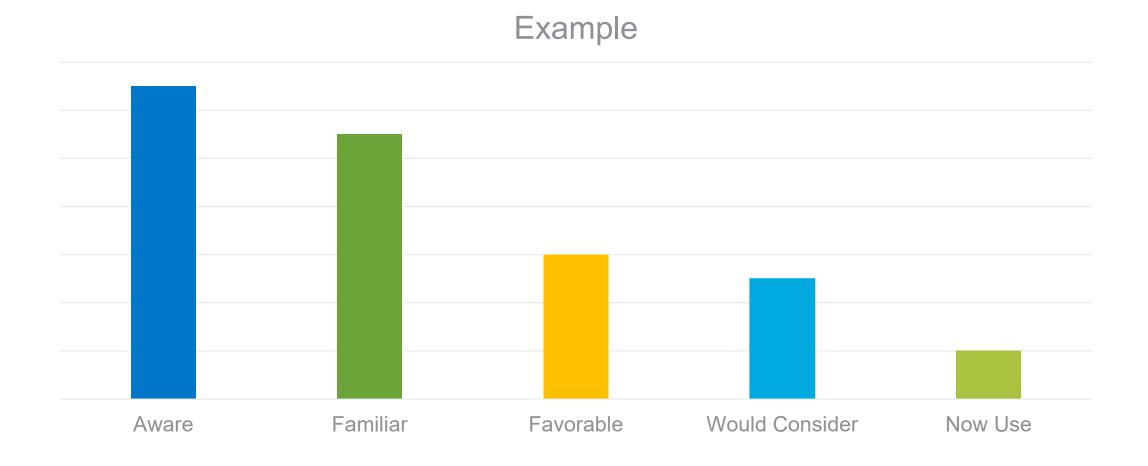
	2020 Baseline	FY21	FY22	2025 Target
Participation Rate <sup>1</sup>	97%	97%	97%	97%
PCE Aided Awareness	34%	31% <sup>2</sup>		60%
PCE Favorability <sup>3</sup>	63%	61% <sup>2</sup>		80%
Residential & SMB Engagement	Med/Low	Med/Low	Med/Low	High

- 1. Shared responsibility with Account Services team
- 2. Given sample size in 2021, this is statistically equivalent to the 2020 baseline
- 3. Of those who are aware of Peninsula Clean Energy

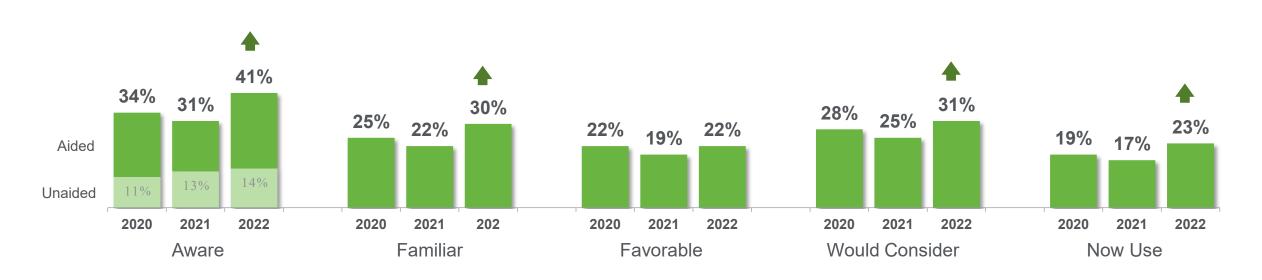
# Methodology

- Random sample of all households in San Mateo County and Los Banos
- Invitation (English and Spanish) sent by postal mail
  - San Mateo County Office of Sustainability letterhead
  - City of Los Banos letterhead
- Participation incentives –2 winners of \$500 and 20 winners of \$100
- Online self-administered survey in English and Spanish
- Completed in May 2022
- Eligibility: adult resident not an employee or board member of energy company
- Sample size: San Mateo County 1326; Los Banos 938

## Persuasion Monitor™



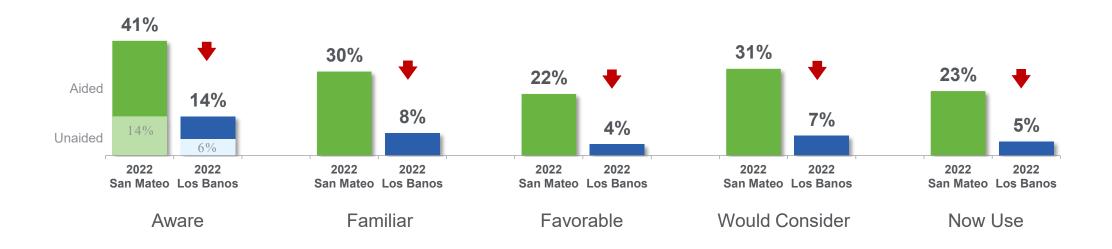
### Persuasion Monitor™ Trend in San Mateo County



**Q1 – Q6 Persuasion Monitor** Base: Total Sample (n=2,261 / 509 / 1,326)

Arrows indicate a significant difference among data from the prior year at the 95% confidence level

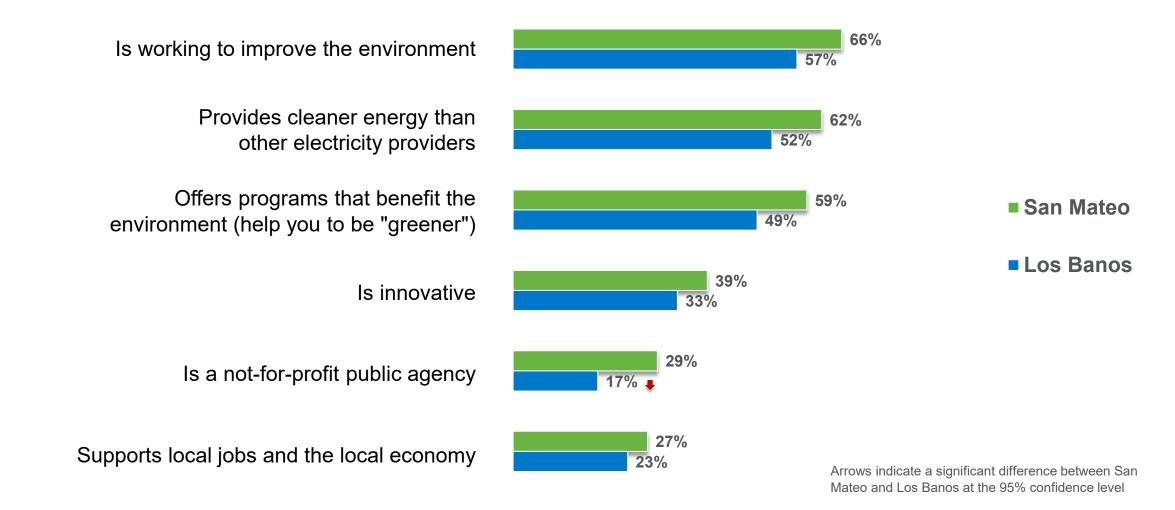
### Persuasion Monitor™ San Mateo County vs. Los Banos



**Q1 – Q6 Persuasion Monitor** Base: Total Sample (n=1,326 / 938)

Arrows indicate a significant difference between San Mateo and Los Banos at the 95% confidence level

## Brand Perception – San Mateo vs. Los Banos

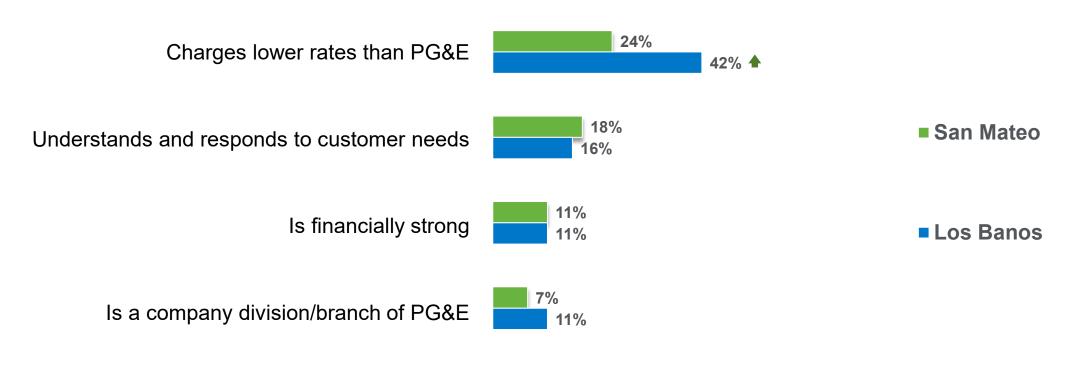


Peninsula Clean Energy

**Q9 - For each statement, please indicate if you think it is true or false about Peninsula Clean Energy.** Base: Aware of PCE (n = 535 / 121)

\*This is not significant at 95%, but is at 90%

## Brand Perception – San Mateo vs. Los Banos



**Q9 - For each statement, please indicate if you think it is true or false about Peninsula Clean Energy.** Base: Aware of PCE (*n* = 535 / 121)

Arrows indicate a significant difference between San Mateo and Los Banos at the 95% confidence level

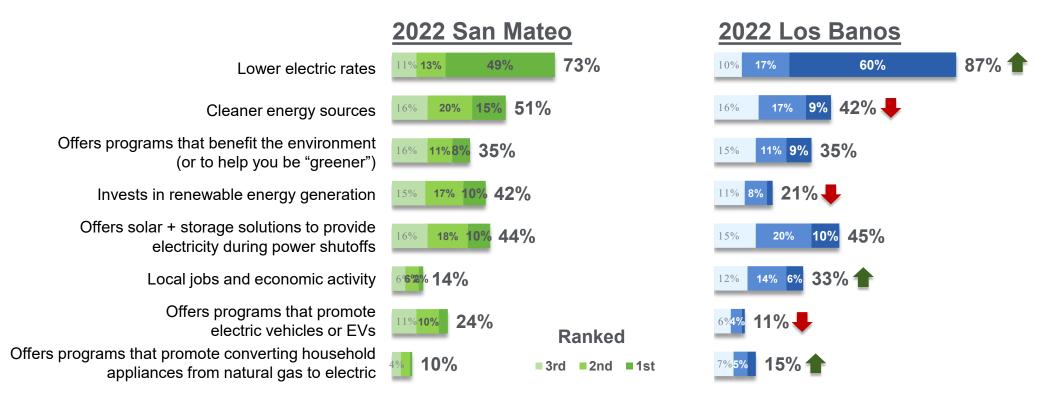
# **Key Performance Indicators**

#### Marketing & Community Relations – Metrics at FY End

	2020 Baseline	FY21	FY22	2025 Target
Participation Rate <sup>1</sup>	97%	97%	97%	97%
PCE Aided Awareness	34%	31% <sup>2</sup>	39% <sup>4</sup>	60%
PCE Favorability <sup>3</sup>	63%	61% <sup>2</sup>	57% <sup>4</sup>	80%
Residential & SMB Engagement	Med/Low	Med/Low	Med/Low	High

- 1. Shared responsibility with Account Services team
- 2. Given sample size in 2021, this is statistically equivalent to the 2020 baseline
- 3. Of those who are aware of Peninsula Clean Energy
- 4. Statistically different from 2020 baseline

## Resident Priorities – San Mateo vs. Los Banos

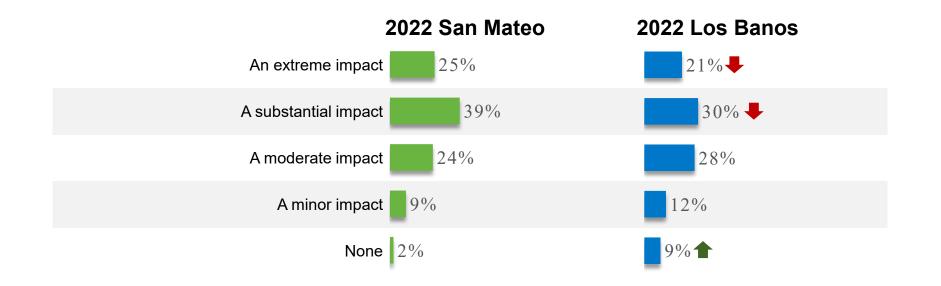


Arrows indicate a significant difference between San Mateo and Los Banos at the 95% confidence level

Q7a - If a provider of electricity to your home could offer all the advantages listed below, which three

would be most important to you?

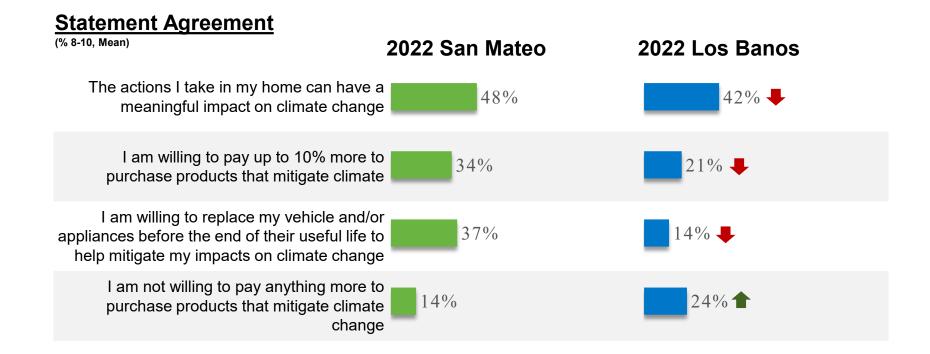
## **Climate Change Impact**



Arrows indicate a significant difference between San Mateo and Los Banos at the 95% confidence level

QEA6 - Based on current trends, how much impact will climate change have on the everyday lifestyle of the next generation of San Mateo County residents?

## **Climate Change Attitudes**

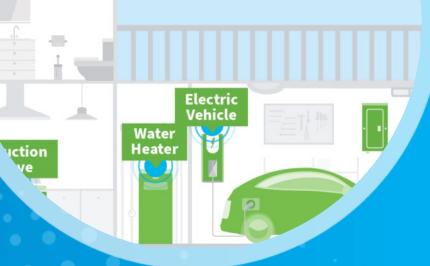


Arrows indicate a significant difference between San Mateo and Los Banos at the 95% confidence level

QEA7 - Below are a few opinions we have heard from San Mateo County residents. Please tell us how much you agree or disagree with each.

## **Electrification Messaging**





# Appliance selection factors (examples)

#### **CLIMATE FRIENDLY**

- Help me act to protect the environment for future generations
- Have no emissions that contribute to climate change

#### ALL ELECTRIC/NO METHANE

- Do not use natural gas (also known as methane gas) to operate
- Preserve or move my home toward being an allelectric home

#### **COSTS LESS**

- Cost less to run for a typical year
- Use a lower cost power source

#### **HEALTH/SAFETY**

- Are safer/ no risk of explosions or leaks
- Do not risk the release of unsafe emissions into my home
- Are healthier / protects my home's indoor air quality

#### **PRIDE/UNIQUE**

- I would enjoy showing to my guests
- I might be among the first to own/is a bit unique

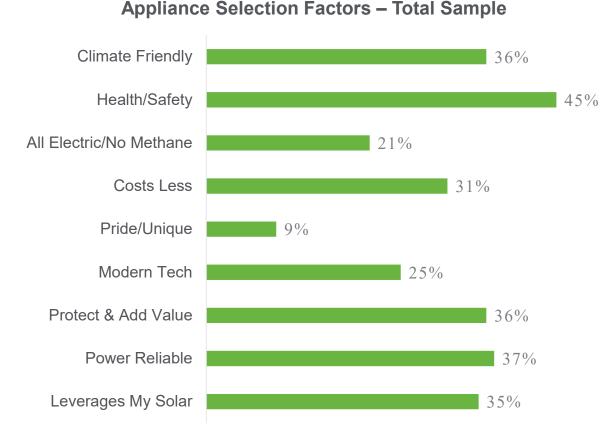
#### **PROTECT AND ADD VALUE**

- Protect the value of my home
- Add to the value of my home in the long run

### **POWER RELIABLE**

Can continue to operate during a power outage

## Appliance selection factors – importance



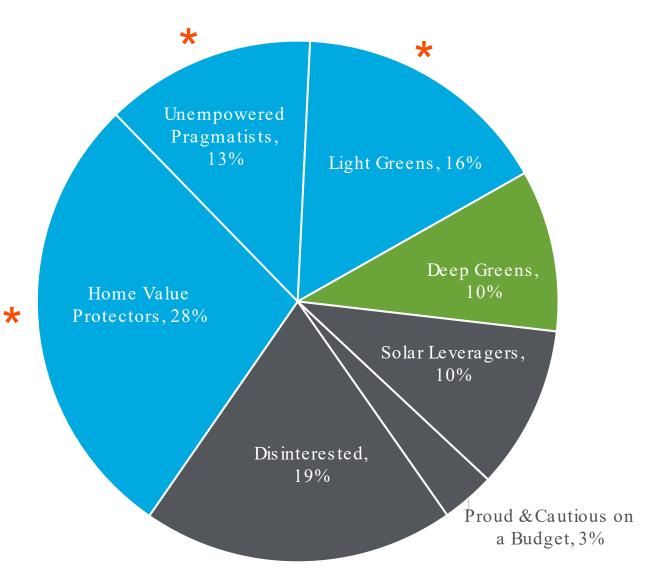
Average Importance of Items within Factor (%9-10)

- Depicts importance ratings across total sample
- Different segments have distinctive patterns of importance ratings

# Segments

- For broad-based messaging, we grouped target segments (\*) based on:
- Sufficient commonality of perceived benefits
- Persuadable segments
- Combined size (57% of market)

#### Share of the Market



## Appliance selection factors ratings, target segments

		Home Value Protectors	Unempowered Pragmatists	Light Greens	Deep Greens
	Share of Market	28%	13%	16%	10%
	Appliance selection factors	% ra	iting top 2 on sca	ale of 1-10	
Health/Safety	Are safer/ no risk of explosions or leaks	75%	69%	72%	72%
	Do not risk the release of unsafe emissions into my home	71%	62%	70%	82%
	Are healthier / protects my home's indoor air quality	67%	50%	67%	84%
Cost	Cost less to run for a typical year	63%	46%	56%	36%
	Protect the value of my home	60%	39%	48%	37%
	Use a lower cost power source	59%	47%	51%	35%
Protect / Add Value	Add to the value of my home in the long run	56%	28%	36%	31%
Climate	Help me act to protect the environment for future generations	51%	11%	53%	94%
	Have no emissions that contribute to climate change	51%	11%	46%	90%

Q8. If you were in the market for a new appliance for your home, such as those mentioned previously, how important would the following factors be to you?

## Environmental attitudes of target segments

Q11 - Based on current trends, how much impact will climate change have on the everyday lifestyle of the next generation of San Mateo County residents?

	Total (n=1,081)	Home Value Protectors (n=329)	Unempowered Pragmatists (n=133)	Light Greens (n=162)	Deep Greens (n=105)
An extreme impact	21%	22%	10%	28%	43%
A substantial impact	47%	53%	34%	46%	44%
A moderate impact	21%	19%	32%	18%	11%
A minor impact	8%	6%	17%	7%	2%
None	3%		8%		

## Environmental attitudes of target segments

	Home Value Protectors	Unempowered Pragmatists	Light Greens	Deep Greens
	(n=329)	(n=133)	(n=162)	(n=105)
Agree with		$\frown$		
The actions I take in my home can have a meaningful impact on climate change	60%	24%	56%	75%
I am willing to pay up to 10% more to purchase products that mitigate climate	44%	15%	51%	84%
I am willing to replace my vehicle and/or appliances before the end of their useful life to help mitigate my impacts on climate change	42%	10%	32%	67%
I am not willing to pay anything more to purchase products that mitigate climate change	11%	41%	10%	6%

## **Demographics of target segments**

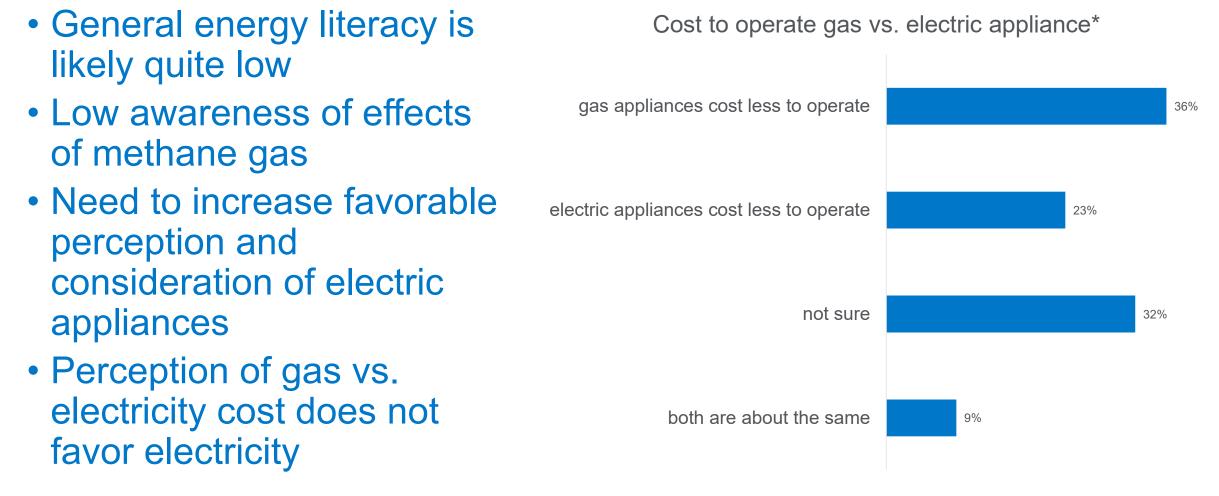
	Home Value Protectors	Unempowered Pragmatists	Light Greens	Deep Greens
Rent	<mark>30%</mark>	20%	25%	15%
Own	70%	80%	75%	85%
<u>Age</u>	(45.8)	(46.0)	(47.9)	(54.1)
44 or less	32%	<mark>39%</mark>	25%	21%
45-64	<mark>38%</mark>	30%	<mark>40%</mark>	34%
65+	27%	28%	33%	<mark>42%</mark>
Income				
\$75k or less	14%	12%	16%	10%
\$75k to \$150k	<mark>32%</mark>	22%	21%	18%
\$150k+	37%	35%	42%	<mark>57%</mark>
<b>Ethnicity</b>				
White	42%	44%	54%	<mark>74%</mark>
Asian/Pac Islander	<mark>36%</mark>	26%	20%	8%
Prefer not to say	8%	<mark>18%</mark>	12%	4%

Highlight indicates notable difference vs. other segments

## Message development

- Health and safety benefit must be emphasized
- Cost issue must be addressed but a claim of cost savings (existing buildings) is not as straightforward as it is with EVs. Instead:
  - Messaging can address "efficiency"
  - $_{\odot}$  Case studies and appliance-specific examples
- Climate friendly messaging resonates for our target segments, except for the Unempowered Pragmatists
  - BUT even that segment may be persuaded to consider climate when making appliance decisions – a "free with purchase" attribute

## Challenges for message development



## **Next Steps**

- General campaign plan (under review)
- Testing three themes
- General campaign start mid August
- Start fast, flexible and low cost
- Collaborate with partners (SMC OOS, BayREN, outreach partners, building department pilot)
- Expanded campaign

## Supporting creative examples

- Clear the air. Go electric.
- A healthy climate starts at home.
- Healthy homes run electric.



## Board Members' Reports (Discussion) July 28, 2022



# Adjournment

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