

## Dear Customer,

Welcome to Peninsula Clean Energy! You will soon enjoy lower rates and cleaner energy. Becoming a customer is easy – no action is required from you. You are automatically enrolled. Any discount rates you currently qualify for, such as CARE, FERA, Medical Baseline, and Net Energy Metering (NEM) will still apply. As a solar net metering customer, you can look forward to the additional benefits outlined below.

## Who we are

Peninsula Clean Energy is a not-for-profit, community-controlled, public agency that offers many environmental and economic benefits. We were formed in 2016 and currently serve 20 cities. In October 2020 the Los Banos City Council voted to join Peninsula Clean Energy to bring utility savings and rebates to their residents and businesses.

As a not-for-profit, we can invest more in the communities we serve. Our programs and rebates offer you additional savings while further reducing carbon emissions.

Electricity you receive from Peninsula Clean Energy is generated from carbon-free or renewable energy sources, including the Wright Solar Project located just outside of Los Banos.

## Benefits for solar net metering customers

As a Peninsula Clean Energy solar net metering customer, you can look forward to the following benefits:

**Earn more.** Peninsula Clean Energy will buy your excess solar electricity at \$0.01/kWh above our rate at the time of solar production. This is significantly higher than the rate you are currently receiving from PG&E.

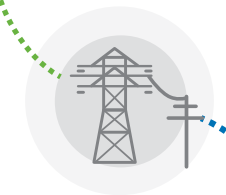
**Convenient monthly settlement.** Instead of an annual true-up where you may be subject to a year's worth of charges, we settle your NEM bill for generation monthly. This makes it easier to track your solar production and household energy use each month. You will continue the annual true-up with PG&E for electricity delivery charges.

**Accrue credits.** If you produce more energy than you use in one month, you accrue credits that will be applied to charges in the next month. Credits carry over and never expire.

**Cash out your balance.** If you have a credit balance of more than \$100 after the April billing cycle, we will cash out your credit balance and send you a check!



**1 Peninsula Clean Energy generates energy**



**2 PG&E delivers energy**



**3 Customers save money and help the environment**



### When will benefits from Peninsula Clean Energy begin?

NEM customers will be phased-in to Peninsula Clean Energy based upon their NEM true-up date.

NEM true-up date	Phase-in to Peninsula Clean Energy
January	April
February	April
March	April
April	April
May	May
June	June
July	July
August	August
September	September
October	October
November	November
December	December

For more information please call (866) 966-0110 or visit [PenCleanEnergy.com/solar-net-metering](http://PenCleanEnergy.com/solar-net-metering).

### It's easy!

You do not need to do a thing to start saving and receiving cleaner energy.

## ECOplus

You will be automatically enrolled in our ECOplus service, which costs 5% less than PG&E's comparable rate and is comprised of 50% renewable and 100% clean energy sources. A typical household will save \$2-3/month while also helping the environment.

## ECO100

If you want to do more for the environment, you can upgrade to our 100% renewable ECO100 service which costs the typical home about \$5 more per month.

**You can opt out at any time.** You may choose to opt out of Peninsula Clean Energy and continue to purchase PG&E's standard service. To opt out call toll free (866) 966-0110 or visit [PenCleanEnergy.com/opt-out](http://PenCleanEnergy.com/opt-out). Please have your PG&E bill ready – we'll need your account information to assist you.

### How it works



**Just one bill** – you will get one, combined bill every month from PG&E, and make a single payment.



**PG&E service** – you will still call PG&E to start and stop service, report outages and emergencies. PG&E will continue to maintain the “poles and wires” and your meter.



**Lower rates** – our generation\* rates for ECOplus are 5% lower than PG&E's rates and the sources of our electricity are cleaner and more renewable.

\*Generation cost is one component of the overall electric bill. Other PG&E charges and other fees apply to both Peninsula Clean Energy and PG&E generation customers.

For more information, visit [PenCleanEnergy.com/Los-Banos](http://PenCleanEnergy.com/Los-Banos)

### Terms and conditions of service

Below is a summary of our service. Our complete terms and conditions of service can be found at: [PenCleanEnergy.com/terms](http://PenCleanEnergy.com/terms)

**ENROLLMENT.** Peninsula Clean Energy is the official electricity provider in its service territory. Customers are **automatically enrolled** in our ECOplus service, renewable energy service. Customers can change to ECOplus or upgrade to ECO100 by calling (866) 966-0110 or visiting [PenCleanEnergy.com](http://PenCleanEnergy.com). Please have your PG&E account information to process your request.

**OPT OUT.** You may opt out of Peninsula Clean Energy at any time by calling (866) 966-0110. Please have your PG&E account information to process your request. **There is no fee to opt out before or within 60 days after your Peninsula Clean Energy service starts. After that, there is an administrative fee (\$5 residential and \$25 commercial).** If you opt out and return to PG&E, you cannot enroll at Peninsula Clean Energy again for a year and will be subject to PG&E's terms and conditions of service, which can be found at [pge.com/cc-faq](http://pge.com/cc-faq).

**RATES.** Peninsula Clean Energy electric generation rates are managed with the intention of providing cleaner electricity at competitive rates. Any changes to rates will be adopted at duly noticed public meetings of the Peninsula Clean Energy Board. View Peninsula Clean Energy rates and PG&E cost comparisons at [PenCleanEnergy.com/for-residents](http://PenCleanEnergy.com/for-residents) or call (866) 966-0110 for more information. Financial assistance programs like CARE (California Alternative Rates for Energy), FERA (Federal Electric Rate Assistance) and Medical Baseline Allowance remain the same with Peninsula Clean Energy. Learn more at: [PenCleanEnergy.com](http://PenCleanEnergy.com).

**BILLING.** You will receive a single monthly bill from PG&E that includes Peninsula Clean Energy's electric generation charges. Our electric generation charge replaces PG&E's electric generation charge. Our charge is not a duplicate charge or extra fee. PG&E will continue to charge you for electric delivery services. If you opt out of Peninsula Clean Energy, PG&E will resume charging you for their electric generation. Learn more at [PenCleanEnergy.com](http://PenCleanEnergy.com).

**FAILURE TO PAY.** Peninsula Clean Energy may transfer your account to PG&E upon 14 calendar days' written notice if you fail to pay your bill. If your service is transferred, you will be required to pay the administration fee described above.

**CUSTOMER PRIVACY POLICY.** Peninsula Clean Energy's policy on Customer Confidentiality can be found at [PenCleanEnergy.com/privacy](http://PenCleanEnergy.com/privacy) or by calling (866) 966-0110.