



2023 Community Outreach Grant Call for Applications

Q&A Responses

Applications are due October 17, 2022

*Peninsula Clean Energy is the community-led electricity provider for
San Mateo County and the City of Los Banos.*

Question	Answer
<p>How should an organization address their staffing plan and "rate of pay" if they are an all-volunteer organization? Would we utilize the State of California standard rate of volunteer time? Or a flat rate per event? Is a stipend for individuals who are taking part in outreach something that can be included?</p>	<p>We understand that volunteer hours have value. However, the purpose of requesting the hourly rate in this application is to determine actual compensation for each person who would work on the proposed project. For volunteers receiving no compensation, the "hourly rate" should be listed as \$0. Regarding offering stipends to volunteers, applicants are responsible for understanding and complying with all local, state, and federal labor laws regarding compensation.</p>
<p>Please elaborate on the requirements for fulfilling the following grant goals:</p> <p><i>Goal 3: Communicate eligibility for Medical Baseline, CARE, FERA and other discount programs, and help customers enroll. Help residents avoid the PG&E disconnection process. Goal 6: Assist customers in registering for Peninsula Clean Energy programs, for example helping customers fill out online enrollment forms.</i></p> <p>Does connecting people with the Peninsula Clean Energy website listing out eligible programs, and describing eligibility to a room of possible customers fulfill the "communicating eligibility and assisting customers" aspect? Or do we have to go as far as scheduling one-on-ones with eligible customers and walk them through all the steps?</p>	<p>The objective of Goal 3 is to increase awareness of energy discount programs and eligibility. This can be accomplished through a variety of approaches, including but not limited to community presentations or one-on-one conversations.</p> <p>The objective of Goal 6 is to assist residents in registering for energy discount programs. Goal 6 involves helping customers overcome barriers to program enrollment, such as filling out forms and submitting applications online.</p> <p>The strongest applications addressing Goal 3 and Goal 6 would describe how the organization reaches income-qualified customers and provides one-on-one services to help them with their financial needs. The strongest applications would also describe how the organization reaches customers with barriers to access, such as language barriers or lack of access to the internet.</p>